



Terms and conditions

Tree Ownership

The client guarantees that the trees quoted on are either their own property, or that they have received written permission from the owner of the property for the proposed works.

Stump'd Tree Services will not be held responsible for being instructed to cut any trees in which the client does not have the legal right to cut. By accepting this quotation, the client agrees to pay for or reimburse Stump'd Tree Services for any costs, liquidated damages, legal costs, time spent or fines which may occur from any illegal tree cutting which Stump'd Tree Services has been instructed to do.

Permits

The client accepts responsibility to ensure that all necessary council and/or other permits are obtained for the proposed tree works.

Services

When works are close to services ie water, telephone etc, a safe alternative for the works will be provided. If the client would like to proceed with the original works in the knowledge damage may occur the liability for this damage is the clients.

Insurance

Stump'd Tree Services holds a \$20,000,000 Public and Products Liability policy.

Cancellations

Cancellations after confirmation of the booking will attract a 10% surcharge (except in the case of unfavourable weather conditions).

Pruning



All pruning will be done to Australian Standard 4373-2007. The intention of the standard is to encourage pruning practices and procedures that reduce the risk of hazard development, branch failure, pathogen infection and premature tree death. Thinning, weight reduction, crown reduction & crown lifting techniques are all carried out with careful consideration paid to the trees shape and form.

Tree Removal (to Ground Level)

Removal of the entire tree, to as near as possible to ground level, based on existing conditions at or near the base of the trunk ie: soil, rock, fences, building, other structures etc...

Clean Up

Unless otherwise specified clean-up is to include removal of logs, branches, leaves and twigs. The work area will be raked but some excess saw dust, leaves, branches or twigs may remain.

Stump Removal

Stumps will be reduced to chips by using mechanical grinding of the visible tree stump below ground level. Stump'd Tree Services are not responsible for underground services unless they are located and notified by the client prior to the work commencing. The stump hole will be backfilled with the stump chips and excess chips will be left on site (unless otherwise specified).

Quote Validity

All quotes provided by Stump'd Tree Services are valid for 30 days. If a quote is approved by the client more than 30 days from the sent date of the quote, Stump'd Tree Services reserves the right to amend the quotation as necessary to cover any additional costs.

Billing

Payment on completion by cash or EFT within 7 days. If an account is not paid within 7 days, interest may be charged on the amount outstanding at a rate of 5% per annum. In



the event of the account being in default and being referred to an external party for collection, any expenses, disbursements or legal costs incurred by Stump'd Tree Services, including any solicitor's fees or debt collection agency fees shall be paid by the client.

Firewood

Unless otherwise quoted for, wood will be cut into 300-400mm (12" – 16") lengths, not split, and left on site for client use.